

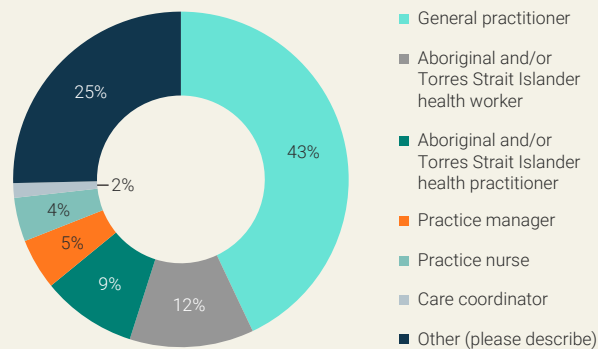
Key results from user review to inform the fourth edition, due for publication in 2023



Demographics

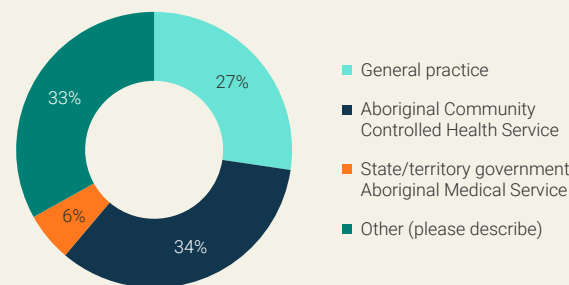
Overall we had **148 survey responses** with a range of roles and settings represented.

Current role



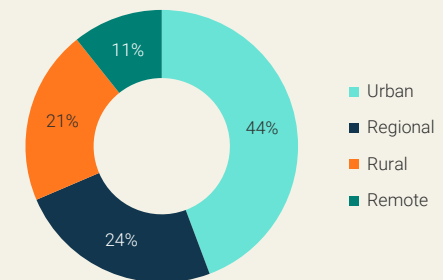
Other roles included program managers, clinical management, medical students, cultural mentors, lecturers/educators, chronic conditions workers, researchers and various allied health workers.

Primary healthcare setting



Other settings included training organisations, public hospitals, government departments, Primary Health Networks and universities.

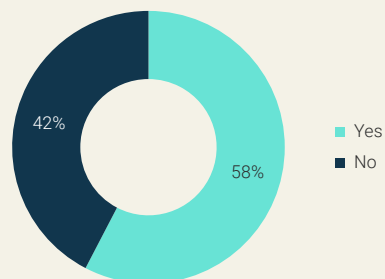
Location (region)



The survey had representation from all states and territories, as well as geographic regions.

Awareness

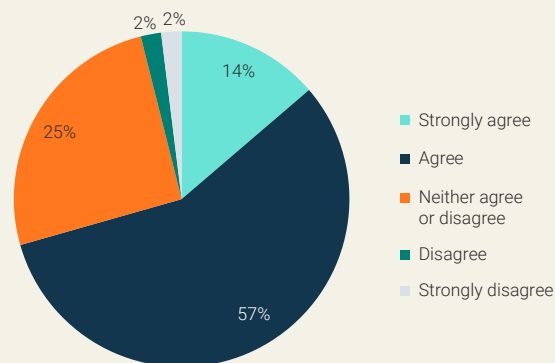
Familiarity with the national guide



Range of use

User satisfaction

71% of respondents agreed with the statement 'I am satisfied with the national guide'



The national guide is used by stakeholders in a range of ways:

- To check during individual patient consultations
- To set the frequency of the recall/follow-up of patients
- To inform how to provide annual health checks
- To support teaching and education
- To support service-wide programs
- To support continuous quality improvement

Suggestions for the fourth edition

Less than half (41%) of respondents agreed they would be satisfied if the national guide was only available online. Reasons included limited access for rural and remote sites due to internet reliability and computer access.

Nearly three-quarters (72%) of respondents are satisfied with how recommendation tables are presented in the national guide.

Ideas that support the national guide being used to its full potential in services

- Face-to-face training and workshops
- Information sessions on 'what's new' in the upcoming national guide
- User-friendly search function for the national guide
- Embed the national guide into training when onboarding new staff at services
- Examples of good practice and how using the national guide has helped patient engagement and improved patient outcomes

71% of respondents agreed with the statement 'I am satisfied with the national guide'