  

**Good practice table: Five steps towards excellent Aboriginal and Torres Strait Islander healthcare**

**Step 4: Register your practice for the Practice Incentives Program Indigenous Health Incentive and register patients for the Closing the Gap PBS co-payment**

# Good practice example Yes No Activity needed By whom? By when? Accreditation – Standards (5th edn)\*

**First steps**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Your practice is registered for the [PIP IHI](https://www.health.gov.au/initiatives-and-programs/practice-incentives-program-indigenous-health-incentive?utm_source=health.gov.au&utm_medium=redirect&utm_campaign=digital_transformation&utm_content=pip-ihi) and has complete[d training in cultural awareness](https://www.racgp.org.au/the-racgp/faculties/atsi/education/post-fellowship/cultural-awareness-and-cultural-safety-training) |  |  |  |  |  | GP2.1, C1.4, C2.1, C3.1, C8.1 |
| All members of the practice team understand the PIP IHI and can effectively communicate this to patients on request |  |  |  |  |  | C1.3, C1.4, C2.1, C4.1, C8.1 |
| All members of the practice team understand the [CTG PBS Co-payment](https://www.pbs.gov.au/info/publication/factsheets/closing-the-gap-pbs-co-payment-measure) Program and can effectively communicate this information to patients on request, including changes to the program since 1 July 2021 |  |  |  |  |  | C2.1, C4.1, C8.1 |
| With consent, eligible patients are registered through HPOS for the PIP IHI and/or the CTG PBS co-payment |  |  |  |  |  | C1.3, C2.1, C1.5 |
| PBS CTG registration is recorded in the patient record  |  |  |  |  |  | C6.2, C7.1 |

[**racgp.org.au**](https://www.racgp.org.au/home)

**Step 4**

# Good practice example Yes No Activity needed By whom? By when? Accreditation – Standards (5th edn)\*

**Good practice**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| All patients with complex health needs have organised care with a clear plan for review and follow-up |  |  |  |  |  | C1.3, GP2.1 , GP2.2 |
| Referral letters to specialists indicate CTG PBS co-payment registration  |  |  |  |  |  | GP2.3 , C5.3 |
| GPs consider cost implications when prescribing, including availability of medications under the CTG PBS Co-payment Program |  |  |  |  |  | C1.1, C1.3, C1.5, QI2.2 |
| Your practice helps patients if they have difficulties accessing medications through the CTG PBS Co- payment Program (eg liaise with local pharmacies) |  |  |  |  |  | GP2.3 |
| An audit of patients correctly registered with HPOS for the CTG PBS Co-payment Program has been completed |  |  |  |  |  | C6.2, C7.1, QI1.1, QI1.3, QI2.2, |

2 | Good practice table: Five steps towards excellent Aboriginal and Torres Strait Islander healthcare

**Step 4**

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**Best practice**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| All members of the practice team have completed cultural awareness and/or cultural safety training |  |  |  |  |  | GP2.1, C1.4, C2.1, C3.1, C8.1 |
| Explanation of PIP IHI and CTG PBS co-payment included in staff induction |  |  |  |  |  | C2.1, C4.1, C8.1 |

Note – Standards (5th edn): C = Core module, GP = General Practice module, QI = Quality Improvement module

*CTG, Closing the Gap; PIP IHI, Practice Incentives Program Indigenous Health Incentive; PBS, Pharmaceutical Benefits Scheme*

\*The Royal Australian College of General Practitioners. Standards for general practices. 5th edn. East Melbourne, Vic: RACGP, 2017. Available at [www.racgp.org.au/running-a-practice/practice-standards/standards-](http://www.racgp.org.au/running-a-practice/practice-standards/standards-5th-edition) [5th-edition](http://www.racgp.org.au/running-a-practice/practice-standards/standards-5th-edition) [Accessed 4 September 2019].

**Updated July 2022 to reflect changes to the PIP IHI and CTG PBS Co-payment Program**

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Good practice table: Five steps towards excellent Aboriginal and Torres Strait Islander healthcare | 3