

Medicare Benefits Schedule / Medicare compliance

Summary of useful links

RACGP links/resources

[Medicare Benefits Schedule online tool](#) – This tool allows RACGP members to enter fees for services they provide. The tool will calculate the patient out-of-pocket amount based on the Medicare rebate. Users can also create custom lists of items they use in their practice.

[Updates on major changes to the MBS affecting GPs](#)
[Statement on Medicare interpretation and compliance](#)

The RACGP provides a support program for members who are experiencing stress or similar difficulties due to compliance measures.

[GP Support Program](#)
[Self-care and mental health resources](#)

Medicare basics

[MBS Online](#)
[Subscribe to receive MBS updates](#)
[AskMBS advisories](#)
[Services Australia eLearning program](#) – Medicare for health professionals

Enquiries relating exclusively to interpretation of the MBS should be emailed to askmbs@health.gov.au.

Changes to the MBS

[MBS Online news](#)
[MBS Online fact sheets](#)
[Changes to the MBS from 1 November 2022](#)

Compliance processes

[About Medicare compliance](#)
[Targeted letter campaigns](#)
[Audits](#)
[Practitioner reviews](#)
[Prescribed pattern of service \(the 80/20 rule\)](#)
[Prescribed pattern of service \(30/20 telephone rule\)](#)
[Debts and penalties](#)
[Shared Debt Recovery Scheme](#)
[Professional Services Review](#)
[PSR monthly case outcome reports](#)

Telehealth

[MBS Online fact sheets](#)

[AskMBS Advisory](#) – Existing relationship clarification

[MBS Note AN.1.1](#) – Patient's usual medical practitioner

[RACGP frequently asked questions](#)

Chronic disease management

[MBS Note AN.0.47](#) – Chronic disease management items. This note lists MBS consultation items that cannot be co-claimed with chronic disease management services for the same patient on the same day.

[Information on Department of Health and Aged Care website](#)

[Questions and answers on the chronic disease management items](#)

[Provider information](#)

[Patient information](#)

[Information on Services Australia website](#)

[Services Australia eLearning program](#) – Chronic disease management

[Services Australia eLearning program](#) – Chronic disease management case studies

Mental health

[MBS Note AN.0.56](#) – GP Mental Health Treatment items

[Better Access initiative](#) – Department of Health and Aged Care website

[Frequently asked questions](#) – GP Mental Health Treatment Medicare items

[Frequently asked questions on MBS mental health items](#) – General Practice Mental Health Standards Collaboration (GPMHSC) website

[Better Access initiative](#) – Services Australia website

Co-claiming

[Services Australia education guide](#) – Billing multiple MBS items

General attendances

[MBS Note AN.0.9](#) – Attendances by GPs

[Services Australia eLearning program](#) – Primary care items

[Inclusion of communication time when claiming time-tiered MBS items](#)

Dermatology

[Services Australia education guide](#) – Billing skin lesion treatment and biopsy items under Medicare

[Services Australia eLearning program](#) – Treatment of skin lesions

[Services Australia infographics](#)

Health assessments

[MBS Note AN.0.36](#) – Health assessments

[MBS Note AN.0.43](#) – Health assessment for Aboriginal and Torres Strait Islander people

[MBS Health assessment items 701, 703, 705, 707 and 715](#) – Department of Health and Aged Care website

[Services Australia education guide](#) – Health assessments and your record keeping responsibilities

[Services Australia education guide](#) – Aboriginal and Torres Strait Islander health assessments and follow-up services

Medication management reviews

[MBS Note AN.0.52](#) – Medication management reviews

[Medication management reviews](#) – Department of Health and Aged Care website

Split billing

[MBS Note GN.7.17](#) – Billing procedures

[Bulk billing and private billing together](#) – Services Australia website

See page 3 of [this AskMBS Advisory](#)

Bulk billing and raising additional charges

[MBS Note GN.7.17](#) – Billing procedures

[Additional charges and bulk billing](#) – Services Australia website

[Medicare bulk billing and additional charges](#) – Department of Health and Aged Care fact sheet

Compliance education

The Department of Health and Aged Care has developed educational resources to help GPs meet their legal obligations and reduce the risk of incorrect billing under Medicare. Available resources include:

[eLearning programs](#)

[Health professional guidelines](#)

[Record keeping guidelines](#)

[Medicare billing assurance toolkit](#)

[A range of other fact sheets and infographics](#)

[MBS Note GN.15.39](#) – Practitioners should maintain adequate and contemporaneous records

The [Services Australia website](#) has a range of MBS education resources outlining claiming requirements for medical practitioners, allied health professionals and practice staff. Available resources include education guides, eLearning programs and infographics. Collated resources are also available via [this page](#).