  

**Good practice table: Five steps towards excellent Aboriginal and Torres Strait Islander healthcare**

**Step 4: Register your practice for the Practice Incentives Program Indigenous Health Incentive and eligible patients for the Closing the Gap co-payment**

# Good practice example Yes No Activity needed By whom? By when? Accreditation – Standards (5th edn)\*

**First steps**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Your practice is registered for the PIP IHI and has complete[d training in cultural awareness](https://www.racgp.org.au/the-racgp/faculties/atsi/education/post-fellowship/cultural-awareness-and-cultural-safety-training) |  |  |  |  |  | GP2.1, C1.4, C2.1, C3.1, C8.1 |
| All members of the practice team understand the PIP IHI and can effectively communicate this to patients on request |  |  |  |  |  | C1.3, C1.4, C2.1, C4.1, C8.1 |
| All members of the practice team understand the CTG PBS co-payment and can effectively communicate this information to patients on request |  |  |  |  |  | C2.1, C4.1, C8.1 |
| With consent, eligible patients are registered for the PIP IHI and/or the CTG PBS co-payment |  |  |  |  |  | C1.3, C2.1, C1.5 |
| Aboriginal and/or Torres Strait Islander status of patient and PBS CTG registration are recorded in clinical software so that prescriptions are annotated for the CTG PBS co-payment |  |  |  |  |  | C6.2, C7.1 |

[**racgp.org.au**](https://www.racgp.org.au/home)

**Step 4**

# Good practice example Yes No Activity needed By whom? By when? Accreditation – Standards (5th edn)\*

**Good practice**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| All patients with complex health needs have organised care with a clear plan for review and follow-up |  |  |  |  |  | C1.3, GP2.1 , GP2.2 |
| Referral letters to specialists indicate CTG PBS co- payment registration and a prompt that prescriptions for patients referred from your practice can be CTG annotated |  |  |  |  |  | GP2.3 , C5.3 |
| GPs consider cost implications when prescribing, including availability of medications under the CTG PBS co-payment initiative |  |  |  |  |  | C1.1, C1.3, C1.5, QI2.2 |
| Your practice helps patients if they have difficulties accessing medications through the CTG PBS co- payment arrangement (eg liaise with local pharmacies) |  |  |  |  |  | GP2.3 |
| An audit of prescriptions correctly annotated with CTG details has been completed |  |  |  |  |  | C6.2, C7.1, QI1.1, QI1.3, QI2.2, |

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**Step 4**

# Good practice example Yes No Activity needed By whom? By when? Accreditation – Standards (5th edn)\*

**Best practice**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| All members of the practice team have completed cultural awareness and/or cultural safety training |  |  |  |  |  | GP2.1, C1.4, C2.1, C3.1, C8.1 |
| Explanation of PIP IHI and CTG PBS co-payment included in staff induction |  |  |  |  |  | C2.1, C4.1, C8.1 |

Note – Standards (5th edn): C = Core module, GP = General Practice module, QI = Quality Improvement module

*CTG, Closing the Gap; PIP IHI, Practice Incentives Program Indigenous Health Incentive; PBS, Pharmaceutical Benefits Scheme*

\*The Royal Australian College of General Practitioners. Standards for general practices. 5th edn. East Melbourne, Vic: RACGP, 2017. Available at [www.racgp.org.au/running-a-practice/practice-standards/standards-](http://www.racgp.org.au/running-a-practice/practice-standards/standards-5th-edition) [5th-edition](http://www.racgp.org.au/running-a-practice/practice-standards/standards-5th-edition) [Accessed 4 September 2019].

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