

# Practice Essentials Webinar Series

## Using My Health Record in Aged Care: case study and demonstration - resources list

### RACGP resources

Resource	URL
RACGP Practice Technology & Management Unit contact details	Email: <a href="mailto:practicemanagement@racgp.org.au">practicemanagement@racgp.org.au</a>
My Health Record in general practice	<a href="https://www.racgp.org.au/running-a-practice/technology/clinical-technology/electronic-records/my-health-record-in-general-practice">https://www.racgp.org.au/running-a-practice/technology/clinical-technology/electronic-records/my-health-record-in-general-practice</a>
Telehealth resources and guides	<a href="https://www.racgp.org.au/clinical-resources/covid-19-resources/telehealth">https://www.racgp.org.au/clinical-resources/covid-19-resources/telehealth</a>
eRequesting and My Health Record	<a href="https://www.racgp.org.au/running-a-practice/technology/clinical-technology/electronic-records/erequesting-and-my-health-record">https://www.racgp.org.au/running-a-practice/technology/clinical-technology/electronic-records/erequesting-and-my-health-record</a>
Advance care planning and My Health Record	<a href="https://www.racgp.org.au/running-a-practice/technology/clinical-technology/electronic-records/advance-care-planning-and-my-health-record">https://www.racgp.org.au/running-a-practice/technology/clinical-technology/electronic-records/advance-care-planning-and-my-health-record</a>

### Other RACGP technology resources

Topic	URL
<b>Clinical Technology</b>	<a href="https://www.racgp.org.au/running-a-practice/technology/clinical-technology">https://www.racgp.org.au/running-a-practice/technology/clinical-technology</a>
Electronic prescribing	<a href="https://www.racgp.org.au/running-a-practice/technology/clinical-technology/electronic-prescribing">https://www.racgp.org.au/running-a-practice/technology/clinical-technology/electronic-prescribing</a>
<b>Business Technology</b>	<a href="https://www.racgp.org.au/running-a-practice/technology/business-technology">https://www.racgp.org.au/running-a-practice/technology/business-technology</a>
Secure electronic communications	<a href="https://www.racgp.org.au/running-a-practice/technology/business-technology/secure-electronic-communications">https://www.racgp.org.au/running-a-practice/technology/business-technology/secure-electronic-communications</a>
Using email in general practice	<a href="https://www.racgp.org.au/running-a-practice/technology/business-technology/using-email-in-general-practice">https://www.racgp.org.au/running-a-practice/technology/business-technology/using-email-in-general-practice</a>

If you have any questions, email the RACGP's Practice Technology and Management Unit at [practicemanagement@racgp.org.au](mailto:practicemanagement@racgp.org.au).

[Subscribe](#) to the RACGP's monthly Practice Technology and Management newsletter to receive important information, updates and resources that will assist you and your practice team in continuing to deliver high quality service and care.

## Australian Digital Health Agency resources

Title	URL
Australian Digital Health Agency contact details	Web: <a href="http://www.digitalhealth.gov.au">www.digitalhealth.gov.au</a> Email: <a href="mailto:help@digitalhealth.gov.au">help@digitalhealth.gov.au</a> Agency help line: 1300 901 001
My Health Record help line	1800 723 471 (select 2 for providers)
My Health Record information for healthcare providers and organisations	<a href="https://www.digitalhealth.gov.au/healthcare-providers/initiatives-and-programs/my-health-record">https://www.digitalhealth.gov.au/healthcare-providers/initiatives-and-programs/my-health-record</a>
Residential Aged Care Fact Sheet	<a href="https://www.myhealthrecord.gov.au/sites/default/files/hd110_providers_factsheets_agedcare_20190306_v2.2_wr_0.pdf?v=1557460624">https://www.myhealthrecord.gov.au/sites/default/files/hd110_providers_factsheets_agedcare_20190306_v2.2_wr_0.pdf?v=1557460624</a>
Using online conferencing technologies securely	<a href="https://www.digitalhealth.gov.au/sites/default/files/2020-11/Online_conferencing_technologies-Connected_secure_consultations.pdf">https://www.digitalhealth.gov.au/sites/default/files/2020-11/Online_conferencing_technologies-Connected_secure_consultations.pdf</a>
Medicare privacy checklist for telehealth services	<a href="http://www.mbsonline.gov.au/internet/mbsonline/publishing.nsf/Content/Factsheet-TelehealthPrivChecklist">http://www.mbsonline.gov.au/internet/mbsonline/publishing.nsf/Content/Factsheet-TelehealthPrivChecklist</a>
List of pathology and diagnostic imaging providers uploading to My Health Record	<a href="https://www.digitalhealth.gov.au/initiatives-and-programs/my-health-record/pathology-and-diagnostic-imaging-providers-uploading-to-my-health-record">https://www.digitalhealth.gov.au/initiatives-and-programs/my-health-record/pathology-and-diagnostic-imaging-providers-uploading-to-my-health-record</a>
Software summary sheets and resources relevant to your clinical area	<a href="https://www.digitalhealth.gov.au/healthcare-providers/initiatives-and-programs/my-health-record#education-and-training">https://www.digitalhealth.gov.au/healthcare-providers/initiatives-and-programs/my-health-record#education-and-training</a>
Online eLearning modules (free)	<a href="https://training.digitalhealth.gov.au/">https://training.digitalhealth.gov.au/</a>
Digital health webinars for healthcare providers	<a href="https://www.digitalhealth.gov.au/healthcare-providers/webinars">https://www.digitalhealth.gov.au/healthcare-providers/webinars</a>
Australian Digital Health Agency YouTube channel	<a href="https://www.youtube.com/user/eHealthAus">https://www.youtube.com/user/eHealthAus</a>

## Other webinars in the Practice Essentials Webinar Series

Pathology and Diagnostic Imaging reports in My Health Record (recording)	<a href="https://www.racgp.org.au/racgp-digital-events-calendar/online-event-items/on-demand/pathology-and-diagnostic-imaging-reports-in-my-hea">https://www.racgp.org.au/racgp-digital-events-calendar/online-event-items/on-demand/pathology-and-diagnostic-imaging-reports-in-my-hea</a>
Supporting telehealth services in residential aged care facilities: the case for My Health Record (recording)	<a href="https://www.racgp.org.au/racgp-digital-events-calendar/online-event-items/on-demand/supporting-telehealth-services-in-residential-aged">https://www.racgp.org.au/racgp-digital-events-calendar/online-event-items/on-demand/supporting-telehealth-services-in-residential-aged</a>
My Health Record refresher training 12.00 pm (AEDT) Wednesday 22 March 2023 (recording to be available following live webinar)	Register here: <a href="https://www.racgp.org.au/racgp-digital-events-calendar/online-event-items/webinars/my-health-record-refresher-training">https://www.racgp.org.au/racgp-digital-events-calendar/online-event-items/webinars/my-health-record-refresher-training</a>