

Practice Essentials Webinar Series

Supporting telehealth services in residential aged care facilities: the case for My Health Record - resources list

RACGP resources

Resource	URL
RACGP Practice Technology & Management Unit contact details	Email: practicemanagement@racgp.org.au
My Health Record in general practice	https://www.racgp.org.au/running-a-practice/technology/clinical-technology/electronic-records/my-health-record-in-general-practice
Telehealth resources and guides	https://www.racgp.org.au/clinical-resources/covid-19-resources/telehealth
eRequesting and My Health Record	https://www.racgp.org.au/running-a-practice/technology/clinical-technology/electronic-records/erequesting-and-my-health-record
Advance care planning and My Health Record	https://www.racgp.org.au/running-a-practice/technology/clinical-technology/electronic-records/advance-care-planning-and-my-health-record

Other RACGP technology resources

Topic	URL
Clinical Technology	https://www.racgp.org.au/running-a-practice/technology/clinical-technology
Electronic prescribing	https://www.racgp.org.au/running-a-practice/technology/clinical-technology/electronic-prescribing
Business Technology	https://www.racgp.org.au/running-a-practice/technology/business-technology
Secure electronic communications	https://www.racgp.org.au/running-a-practice/technology/business-technology/secure-electronic-communications
Using email in general practice	https://www.racgp.org.au/running-a-practice/technology/business-technology/using-email-in-general-practice

If you have any questions, email the RACGP's Practice Technology and Management Unit at practicemanagement@racgp.org.au.

[Subscribe](#) to the RACGP's monthly Practice Technology and Management newsletter to receive important information, updates and resources that will assist you and your practice team in continuing to deliver high quality service and care.

Australian Digital Health Agency resources

Title	URL
Australian Digital Health Agency contact details	Web: www.digitalhealth.gov.au Email: help@digitalhealth.gov.au Agency help line: 1300 901 001
My Health Record help line	1800 723 471 (select 2 for providers)
My Health Record information for healthcare providers and organisations	https://www.digitalhealth.gov.au/healthcare-providers/initiatives-and-programs/my-health-record
Using online conferencing technologies securely	https://www.digitalhealth.gov.au/sites/default/files/2020-11/Online_conferencing_technologies-Connected_secure_consultations.pdf
Medicare privacy checklist for telehealth services	http://www.mbsonline.gov.au/internet/mbsonline/publishing.nsf/Content/Factsheet-TelehealthPrivChecklist
List of pathology and diagnostic imaging providers uploading to My Health Record	https://www.digitalhealth.gov.au/initiatives-and-programs/my-health-record/pathology-and-diagnostic-imaging-providers-uploading-to-my-health-record
Software summary sheets and resources relevant to your clinical area	https://www.digitalhealth.gov.au/healthcare-providers/initiatives-and-programs/my-health-record#education-and-training
Online eLearning modules (free)	https://training.digitalhealth.gov.au/
Digital health webinars for healthcare providers	https://www.digitalhealth.gov.au/healthcare-providers/webinars
Australian Digital Health Agency YouTube channel	https://www.youtube.com/user/eHealthAus