

Appendix 1: Popular video conferencing software

Software*	Standards based	Works on	Sends invites	Messaging or VOIP**	Multi-Point users	Comment	Costs*
GoToMeeting (Citrix) www.gotomeeting.com.au	No	PC or Mac	Yes	No	Yes Up to 15	Easy to use; very little menu navigation	\$59 per month or \$624 per year per licence
Lync (Microsoft) www.lync.microsoft.com	Yes	PC or Mac (new)	Yes	Yes	Yes Limitless	May require technical support to set up and manage. More suited for use by a group of practices. Only shows speaker	\$75 per month per licence
Connections (LifeSize) www.lifesize.com/connections	No	PC or Mac Tablet and smart phone version called Mirial softphone	Yes	Yes	Yes Up to 9	It costs ~\$2500 pa for Connections to 'talk' with LifeSize hardware	\$55 per month per licence
CMA Desktop (Polycom) www.polycom.com.au (search CMA desktop)	Yes	PC or Mac	No	Yes	Yes Up to 4	Standards based software that will 'talk' to almost all hardware systems	\$350 one-off payment
Skype www.skype.com	No	PC or Mac Tablet Smart phone	No	Yes	Only if you pay for Skype Business Up to 4	Open directory; pseudonymity recommended	Free for basic VC Multi-point video collaboration \$7 per month (including calls)
Vidyo www.vidyo.com.au	No	PC or Mac Tablet Smart phone	Yes	No	Yes Up to 9	Downloads software to the invited party	\$69 per month per licence
WebEx (Cisco) www.webex.com.au	No H.264	PC or Mac Tablet and Smart phone application – Jabber	Yes	No	Yes Up to 6	Requires some menu navigation to get sound and video working	\$79 per month

* Software is subject to change

**Messaging refers to sending a message within the videoconferencing software (similar to MSN messenger or Facebook messaging) and VOIP stands for Voice Over the Internet Protocol. VOIP allows users to make telephone calls through the software, sometimes internally and other times externally. All features are subject to change as the software is constantly updated

Costs are subject to change

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