

Planned Surgery Reform Blueprint

The role of primary care in driving sustainable system reform

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Department
of Health

Acknowledgment of Country

I acknowledge the Traditional Custodians of country throughout Australia and their connections to land, sea and community. I pay my respect to their Elders past and present and extend that respect to all Aboriginal and Torres Strait Islander peoples today.

The Blueprint | Agenda

	Item	Time	Overview	Lead
1	Welcome	6.00 - 6.05 pm	<ul style="list-style-type: none"><i>Welcome and Acknowledgment of Country</i>	Prof Ben Thomson (Chief Surgical Adviser, Department of Health)
2	Planned Surgery Reform Blueprint	6.05 - 6.20 pm	<ul style="list-style-type: none"><i>Overview of the Blueprint, including reform and engagement methodology, the 10 reforms</i>	Prof Ben Thomson
3	Reform 3 – Enhancing integration of primary care	6.20 - 6.35 pm	<ul style="list-style-type: none"><i>Reform 3 overview</i><i>Access to shared resources</i>	Naomi Bromley (Executive Director, Planned Surgery Recovery and Reform)
4	Q&A	6.35 – 6.55 pm	<ul style="list-style-type: none"><i>Interactive Q&A and polling session</i>	Prof Ben Thomson and Naomi Bromley
5	Close	6.55 - 7.00 pm	<ul style="list-style-type: none"><i>Closing remarks</i>	Naomi Bromley

The Blueprint | Overview



What is the Blueprint?

- ✓ Planned surgery reform **guidance for the sector**
- ✓ Sets out a **purposeful and systematic approach** for reform
- ✓ Underpinned by **ten interrelated reforms**
- ✓ Focused on driving **enduring changes to benefit all Victorians**
- ✓ Includes **change management advice and support**

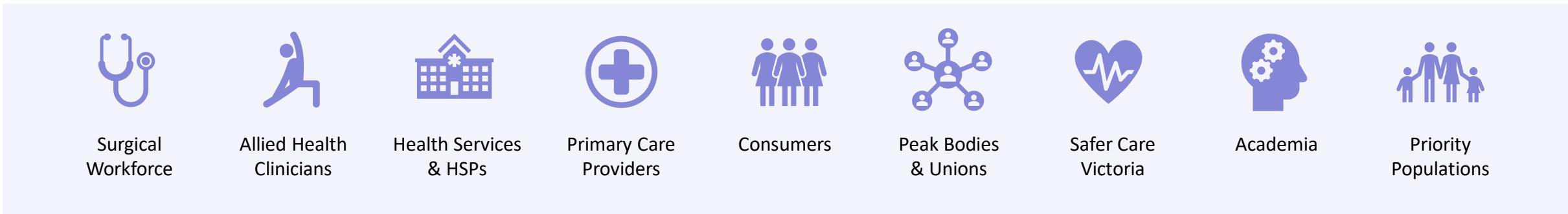
What are the desired long-term impacts?

- ✓ Positive **patient experiences** and outcomes
- ✓ A **sustainable workforce** to service the entire patient journey
- ✓ **Continuous innovation** and **improvement** driven by the **sector**
- ✓ Improved **central oversight** of system performance

The Blueprint | Understanding the priorities of the sector



Over 250 stakeholders were engaged over a 12 month period to inform the Blueprint



"We need to broaden our view of who the workforce is."

"Improved patient outcomes cannot be 'top-down', it has to be a joint effort."

"Surgical activity is part of a bigger picture, and this work needs to connect to existing work."

"We're not looking for a dream, we're looking for something doable."

1

Defining a **system-wide aim** for the planned surgery system

2

Identifying pillars of change required to achieve the aim

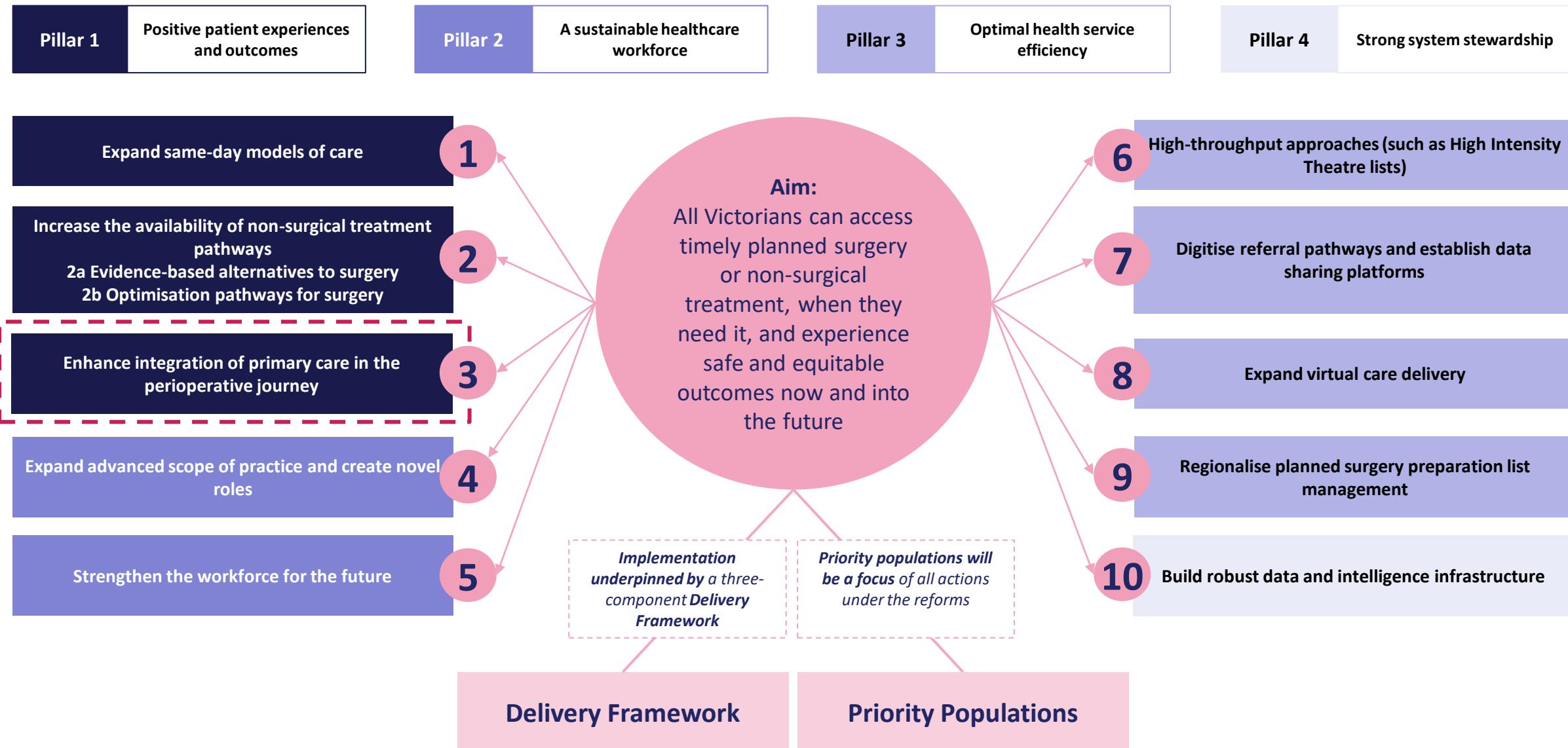
3

Identifying reforms that cut across the four pillars

4

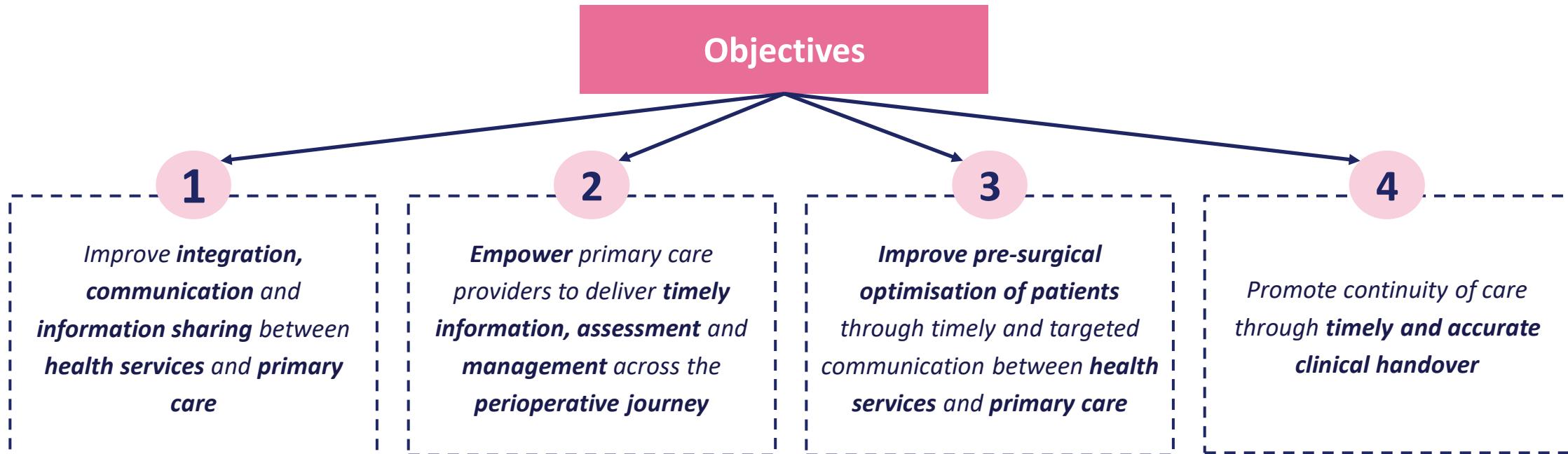
Testing, refining and **prioritising reforms** for the Blueprint

The Blueprint | Aim, Pillars, Reforms



Enhance integration of primary care in the peri-operative journey

Goal: Strengthen the *integration* and *communication* between *health services* and the *primary care workforce*



The Blueprint | Reform 3 key priorities, enablers and actions

Aim

Improve communication and collaboration between health services and primary care so that patients are better supported in the perioperative process

Priorities

Develop educational resources on priority reforms

Enablers

- ✓ Clinician understanding and awareness

Examples of actions

Develop **tailored education** resources and **raise awareness** around same day models of care and non-surgical pathways

Engage with **primary care providers** to understand **location specific** sector needs

Disseminate information and resources to improve communication

- ✓ Clinician understanding and awareness
- ✓ Access to timely information

Disseminate **information and resources to support patient care** e.g. same day surgery and non-surgical pathways

Provide access to platforms including **state-wide Community of Practice (CoP), webinars, SharePoint, Bulletin,**

Standardise handover processes for timely communication

- ✓ Clinician understanding and awareness
- ✓ Behaviour change
- ✓ Access to timely information

Criteria Led Discharge project led by Safer Care Victoria to address **timely handover**, including **communication** and **information needs** of primary care.

Explore opportunities to **improve e-Referral and data sharing processes/platforms** to ensure timely communication

The Blueprint | Questions



Please use the 'quiz' function to provide feedback on the below questions

1

What are the **current communication** and **information gaps** between **primary care** and **health services** regarding planned surgery?

2

What **improvements** could be made to **address the above gaps**?

3

What **information** do **you need** to help your **patients understand** their **treatment options**? (such as *same-day surgery, non-surgical treatment pathways*)?

4

Which of the **10 reforms** would you like to see **future webinars** focused on?

E.g. same-day surgery, non-surgical treatment pathways, digitised referral pathways and data sharing platforms?

1

Learn more about and download the Blueprint

Visit our website at <https://health.vic.gov.au/planned-surgery-reform-blueprint>

2

Keep up the conversation in your practice

Share the Blueprint with your colleagues and networks.

3

Stay in touch for updates and guidance

Attend our monthly State-wide Community of Practice to learn more about the 10 reforms and access relevant resources.

Email surgicalreform@health.vic.gov.au for support and to receive access to the [Surgery Recovery and Reform SharePoint](#) and monthly bulletin.

Thank you for attending.

*We look forward to continuing to
collaborate to deliver enduring planned
surgery reform.*