PPCC - Ballarat

- Early insights
- Local working group

Supporting general practice, commissioning health services into gaps and driving service integration.







Ballarat PPCC

- Opened 31st October 3 weeks of operations
- Walk in only clinic
- Approximately 10 ambulance drop offs since opening
- Most common presentations
 - Injuries bites, lacerations, sporting
 - Respiratory/viral
 - Other infections
- Early feedback from community is very positive
- Early learnings from a Regional PPCC









Ballarat Local Working Group

Representatives from:

- Western Victoria **PHN** Chair
- UFS medical Ballarat PPCC
- Grampians Health Ballarat
 - Emergency department leadership
 - Health Service leadership
 - Other department representatives by invitation

Ambulance Victoria

- Local group management representative
- Deakin University Research team by invitation









Local Pathways

ED to PPCC - Signage and alternative options

- ED entrance signage promoting PPCC
- Triage nurse alternative care discussion with appropriate pts
- Flyers for pts available in ED

Direct referrals to fracture clinic

Radiology access

In development

Direct admit to Hospital In The Home

To consider

- Access to Hospital medical records read only
- Direct referral to plastics clinic







Local Hospital Experience Grampians Health - Ballarat

People are choosing to seek care at PPCC from triage

Too early to analyse the impact of PPCC on Emergency Department presentations







