

gplearning 2023 Learning Management System (LMS)

Frequently Asked Questions (FAQs)

Why is the platform changing?

RACGP has made the decision to change platforms to ensure all Members, GP Registrars and Supervisors have the best learning experience. The new platform provides easier and more interactive access to hundreds of free learning activities designed by GPs for GPs, covering an ever-increasing number of clinical topics. And as you would expect, will be continually updated to ensure you are up to date with the latest developments and information.

How does the change affect me?

The RACGP has single sign on (SSO) access to all training material, so the effect on you should be minimal. Just select the new platform link **gplearning 2023** (not the former platform **gplearning-transition**) from your “My account” drop-down menu.

When does the new LMS launch and how do I access it?

Our new *gplearning* LMS launches on **1 March 2023**. This means that from then, there will be two links to *gplearning* from the “My account” section on the RACGP homepage:

- *gplearning 2023* – used to access the activities for this year’s CPD, AGPT onboarding courses, foundations of GP supervision program and transitioned paid courses and training programs.
- *gplearning-transition* – used if someone is midway through either 2023 CPD or AGPT/supervisor content (available to 31 March), or if undertaking a paid course or training program that has yet to be transitioned.

What differences will I notice between the two platforms?

Apart from the visual look of the new platform, very few!

- Your 2023 CPD content will be available on **gplearning 2023**, including new content that you didn’t previously have access to on *gplearning*.
- Your AGPT program content that supports out of practice education or foundations of supervision will also be available on **gplearning 2023**.

Note: those who are part way through courses in the former platform will still have access and the opportunity to complete these by 31 March 2023.

Can I switch between the two platforms?

Yes, if you are in one platform and need to access the other, you will need to return to the “My account” section on the RACGP homepage and select the correct link.

<https://www.racgp.org.au>

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Where do I access 2020-2022 triennium content?

The CPD grace period closed on 28 February 2023 and this content is no longer available. If you were mid-way through 2020-22 activities, unfortunately you will need to start them again in *gplearning 2023*.

What if I have already started 2023 CPD courses in former gplearning (now gplearning-transition)?

You can still finish 2023 CPD content from the *gplearning-transition* link up until 31 March, when all 2023 CPD content is switched off on the old platform.

You will not be able to enroll in 2023 CPD content in *gplearning-transition* after 28 February, only complete activities you are already enrolled in.

What if I have already started the AGPT onboarding courses or out of practice education courses in former gplearning (now gplearning-transition)?

You will have up until 31 March 2023 to complete the course, or you might decide to simply start again on the course in the new platform *gplearning 2023*.

Which link do I use if I am enrolled in a paid course or Training Program?

All activities are slowly being transitioned over from *gplearning-transition* to *gplearning 2023*. If you have started an activity in the old platform (*gplearning-transition*), then it's likely that you will need to finish it on the same platform. Your course administrator will be in touch with more detailed information.

Which link do I use if I am a GP registrar on the AGPT program?

GP registrars should access the *gplearning 2023* platform for all AGPT specific out of practice education program content.

If however, you have already started a course in the former *gplearning-transition platform*, you do have access to that specific course up until the 31 March 2023. Alternatively, you could start again in the new platform, to save you from swapping between the two.

Note: In addition, all 2023 CPD courses on *gplearning 2023* are available to GP registrars from 1 March 2023

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As a registrar, will I need to keep a record of completing a course on *gplearning-transition*?

No, RACGP will have records of who has **completed** a course on *gplearning-transition*. There will not be a record of partial completions, and there is no ability to migrate partially completed courses into *gplearning 2023*. Therefore, it is important to fully complete any courses you have started by 31 March 2023 or re-start any partially completed courses in the new *gplearning 2023*.

What do I do if I'm a new supervisor and have started the "Foundations of GP supervision program"?

We encourage you to complete any of the courses within this learning path prior to the 31 March 2023.

If you have not started a course, then please start that course in the new *gplearning 2023*.

As a supervisor, will I need to keep a record of completing a course on *gplearning-transition*?

No, RACGP will have records of who has **completed** a course on *gplearning-transition*. There will not be a record of partial completions, and there is no ability to migrate partially completed courses into *gplearning 2023*. Therefore, it is important to fully complete any courses you have started by 31 March 2023 or re-start any partially completed courses in the new *gplearning 2023*.

I found a mistake in one of the courses, how can I let someone know that it needs to be updated?

Please check if there is a specific email listed on the course homepage for content corrections, otherwise please send the details in an email to gplearning@racgp.org.au.

I completed a course before 1 March but I can't see my completion data on *gplearning 2023*.

There will not be a record of partial completions, and there is no ability to migrate partially completed courses into *gplearning 2023*.

- If you are a **registrar**, RACGP will have records of who has **completed** a course on *gplearning-transition*.

What do I do if I need help?

There are multiple user guides and FAQs on the new LMS, including an introduction video to the new LMS: https://www.youtube.com/watch?v=wwF_WgljqpU

Queries should be directed to gplearning@racgp.org.au