

Date

Participant name

Assessor name

Random case analysis

Case-based discussion

Communication and consultation skills

Proposed questions

Select or delete any of these/add in your own. These are suggestions only and do not need to be used if not relevant.

- How did you determine any potential impact of the patient's health beliefs on the presentation?
- What cultural aspects did you consider in this consultation?
- How did you discover information about the patient's race/ ethnicity?
- What were you thinking about with this patient's presenting problem?
- What did you learn about the patient's illness experience (feelings, ideas, effect on function and expectations)?
- What approaches do you use when breaking bad news to a patient?
- How did you explain your findings and proposed management plan to the patient?
- What was the patient's agenda?
- What do you think the patient was particularly concerned about?
- What do you think the patient expected or wanted the outcome of the consultation to be?
- What if the doctor/patient/presentation/ system were different?

Assessor notes

Make notes during the assessment and use these for your rating.

Information gathering (history, physical examination, investigations)

Proposed questions	Assessor notes
<p>How did you obtain sufficient information to include / exclude significant conditions?</p> <p>What family history is relevant in this case?</p> <p>What other sources of information could you consider?</p> <p>What psychological problems could be considered in this case?</p> <p>Did you use any assessment tools and if so, why did you select this particular tool?</p> <p>How did you choose the focus of your physical examination?</p> <p>Why did you order these investigations?</p> <p>How would these investigations change your management?</p> <p>What if the doctor/patient/presentation/system were different?</p>	

Making a diagnosis, decision making and reasoning

Proposed questions	Assessor notes
<p>What diagnosis or problem definition did you make about this presentation?</p> <p>Are there evidence or guidelines relevant to the decision(s) you made?</p> <p>What is your understanding of this condition or problem and how it presents?</p> <p>What other diagnoses or possibilities did you consider?</p> <p>Are there important problems or diagnoses not to be missed?</p> <p>Can you tell me why you made the decision you did in this case?</p> <p>How did you arrive at your differential diagnosis?</p> <p>What features of the patient's presentation led you to your top two / three differential diagnoses?</p> <p>What information was critical, both positive and negative, to prioritising your differential diagnosis?</p> <p>How would you list the problems here in terms of priority?</p> <p>What assumptions have you made in considering the differential diagnosis? That is assumptions vs the actual information you gathered.</p> <p>What factors (emotional, situational) in you and in the patient might have influenced your decision-making?</p> <p>What if the doctor / patient/presentation / system were different?</p>	

Therapeutic reasoning

Proposed questions	Assessor notes
<p>Why did you prescribe this particular medication?</p> <p>What did you take into consideration when prescribing?</p> <p>Were there other treatments that you thought of but didn't offer? If so, why did you decide against them?</p> <p>What guidelines do you refer to when prescribing?</p> <p>You prescribed a restricted medication. How do you ensure that you do so within existing legal frameworks?</p> <p>What if the doctor/patient/presentation/system were different?</p>	

Clinical Management

Proposed questions	Assessor notes
<p>What factors did you consider in formulating your management plan?</p> <p>What is the probability that this patient will follow through with your management plan on this occasion?</p> <p>What might make it hard for them to follow through?</p> <p>Were there other treatments that you thought of but didn't offer? If so, why did you decide against them?</p> <p>What factors influenced your decision about the follow-up?</p> <p>What follow up was arranged and why?</p> <p>Were follow up instructions clear?</p> <p>What safety-netting did you put in place?</p> <p>How was the patient involved in decision making in this case?</p> <p>How does the patient's cultural background impact on their presentation and management in this case?</p> <p>What if the doctor / patient/presentation / system were different?</p>	

Managing uncertainty

Proposed questions	Assessor notes
<p>If there was any ambiguity or uncertainty about the case how did you deal with it?</p> <p>Thinking back on the case now, are there any extra questions you wish you had asked?</p> <p>Did you feel comfortable with the decision you made? Why?</p> <p>What if the doctor / patient/presentation / system were different?</p>	

Professionalism

Proposed questions	Assessor notes
<p>What ethical dilemmas did you need to manage?</p> <p>How could/ would you manage the situation where there are obstacles to meeting your duty of care?</p> <p>Were there concerns about patient-doctor boundaries?</p> <p>How do you seek feedback from colleagues, supervisors or patients etc. regarding your clinical performance?</p> <p>What if the doctor/patient/presentation/ system were different?</p>	

Partnering with the patient

Proposed questions	Assessor notes
<p>Who could you consider involving in this patient's care that would help them achieve the best outcome?</p> <p>How did you involve other members of the health team?</p> <p>What might make it hard for you or the patient to engage with these other health providers?</p> <p>What are the appropriate evidence-based screening investigations for this patient?</p> <p>How does this presentation add to your understanding of the health needs in this community?</p> <p>What else could you do that would improve the health outcomes in this community?</p> <p>Was there a requirement for statutory notification of health conditions? If so, how do you do this?</p> <p>Were there any public health considerations in this case?</p> <p>What if the doctor/patient/presentation/system were different?</p>	

General practice systems

Proposed questions	Assessor notes
<p>What is your procedure for dealing with abnormal results?</p> <p>When and how do you update the patient's medication lists?</p> <p>How do you accommodate requests for urgent appointments?</p> <p>How do you manage confidentiality and privacy requirements in the case of minors or when dealing with family members?</p> <p>Were there any issues related to consent or confidentiality?</p> <p>How fit for purpose are your notes?</p> <p>Do your notes contain enough information for another doctor to continue care?</p> <p>Does your referral letter contain a clear request and adequate information?</p> <p>How would you feel as a specialist if you received the referral letter you had written?</p> <p>If you collaborated with others in the primary health team how did you communicate with them?</p> <p>Did you review or use recall or reminders in this case?</p> <p>Was time used efficiently in this consultation?</p> <p>What item number did you bill and do your notes justify the billing?</p> <p>Were the certificates provided accurate and ethical?</p> <p>What if the doctor/patient/presentation/system were different?</p>	