

## Appendix 7. Resources

Resources are listed here by location. Click on the state or territory, or scroll down the page, to find resources in that state or territory.

- National
- Australian Capital Territory
- New South Wales
- Northern Territory
- Queensland
- South Australia
- Tasmania
- Victoria
- Western Australia

National	
General	
Lifeline	13 11 14 <a href="http://www.lifeline.org.au">www.lifeline.org.au</a>
Sexual assault and family violence services	
1800RESPECT - National Sexual Assault, Domestic and Family Violence Counselling Line	1800 737 732 <a href="http://www.1800respect.org.au">www.1800respect.org.au</a>
The Australian Domestic and Family Violence Clearinghouse	<a href="http://www.austdvclearinghouse.unsw.edu.au">www.austdvclearinghouse.unsw.edu.au</a>
Forensic and Medical Sexual Assault Clinicians Australia	<a href="http://www.famsacaustralia.org.au">www.famsacaustralia.org.au</a>
The Foundation to Prevent Violence Against Women and their Children	<a href="http://www.preventviolence.org.au">www.preventviolence.org.au</a>
Men's services	
Relationships Australia	1300 364 277 <a href="http://www.relationships.com.au">www.relationships.com.au</a>
Mensline Australia	<a href="http://www.menslineaus.org.au">www.menslineaus.org.au</a>
Children related services and reporting	
Kids Helpline	1800 55 1800 <a href="http://www.kidshelpline.com.au">www.kidshelpline.com.au</a>
Australian Institute of Family Studies – provides contact telephone numbers for each state and territory to report incidences of child abuse	<a href="http://www.aifs.gov.au">www.aifs.gov.au</a>
Australian Childhood Foundation	1800 176 453 <a href="http://www.childhood.org.au">www.childhood.org.au</a>
The Child Abuse Prevention Service	1800 688 009 <a href="http://www.childabuseprevention.com.au">www.childabuseprevention.com.au</a>
Adult survivors of child abuse	
ASCA	1300 657 380 <a href="http://www.asca.org.au">www.asca.org.au</a>

National	
Living well – offers services to assist men who have experienced childhood sexual abuse or sexual assault abuse or sexual assault	1300 114 397 <a href="http://www.livingwell.org.au">www.livingwell.org.au</a>
Vulnerable populations	
National disability abuse and neglect hotline	1800 880 052 <a href="http://www.disabilityhotline.net.au">www.disabilityhotline.net.au</a>
Office of Aged Care Quality and Compliance	<a href="http://www.health.gov.au/internet/main/publishing.nsf/Content/ageing-quality-about-professional.htm">www.health.gov.au/internet/main/publishing.nsf/Content/ageing-quality-about-professional.htm</a>
Rights of Older People – website of advocacy services for older people	<a href="http://www.agedrights.asn.au/rights/home.html">www.agedrights.asn.au/rights/home.html</a>
Elder Abuse Prevention Unit	1300 651 192 (helpline) (07) 3867 2525 <a href="http://www.eapu.com.au">www.eapu.com.au</a>
Intellectual Disability Rights Service	1800 666 611 (free call)
Migrant and refugee communities	
FASSTT: Forum of Australian Survivors of Torture and Trauma (provides refugee centres around the country)	(03) 9389 8932 <a href="http://www.fasstt.org.au">www.fasstt.org.au</a>
Translating and Interpreting Service (TIS)	131 450 <a href="http://www.immi.gov.au/living-in-australia/help-with-english/help_with_translating/index.htm">www.immi.gov.au/living-in-australia/help-with-english/help_with_translating/index.htm</a>  1300 131 450 (Doctors' priority line) <a href="http://www.tisnational.gov.au/Help-using-TIS-National-services/Contact-TIS-National">www.tisnational.gov.au/Help-using-TIS-National-services/Contact-TIS-National</a>
Aboriginal and Torres Strait Islander violence	
Indigenous health services – lists services across all states	<a href="http://www.healthinonet.ecu.edu.au/key-resources/organisations">www.healthinonet.ecu.edu.au/key-resources/organisations</a>
Legal support services	
Forensic and Medical Sexual Assault Clinicians Australia	<a href="http://www.famsacaustralia.org.au">www.famsacaustralia.org.au</a>

ACT	
Sexual assault and family violence services	
Service Assisting Male Survivors of Sexual Assault (SAMSSA)	(02) 6287 3935 www.samssa.org.au
Canberra Rape Crisis Centre	(02) 6247 2525 www.crcc.org.au
Domestic Violence Crisis Service	(02) 6280 0900 www.dvcs.org.au
Men's services	
Men's Centre	(02) 6230 6999 www.menscentre.org.au
Domestic Violence Crisis Service	(02) 6280 0900 www.dvcs.org.au
Children related services and reporting abuse	
Reporting child abuse – mandated reporters	1300 556 728
Reporting child abuse – public	1300 556 729
Office for Children, Youth and Family Support	132 281 www.communityservices.act.gov.au/ocyfs
Child, Youth and Family Gateway	1800 647 831 www.thegateway.org.au
Adult survivors of child abuse	
Service Assisting Male Survivors of Sexual Assault (SAMSSA)	(02) 6287 3935 www.samssa.org.au
Canberra Rape Crisis Centre	(02) 6247 2525 www.crcc.org.au
Vulnerable populations	
ACT Disability, Aged and Carer Advocacy Service	(02) 6242 5060 www.adacas.org.au
Migrant and refugee communities	
Multicultural Women's Advocacy	www.multiculturalwomensadvocacy.org
Companion House (assisting survivors of torture and trauma)	(02) 6251 4550 www.companionhouse.org.au
Legal support services	
Legal Aid ACT	1300 654 314 www.legalaidact.org.au
Magistrates' Court	(02) 6207 1709: Civil (02) 6207 1728: Criminal www.courts.act.gov.au/magistrates
Doctors' support	
Doctor's Health Advisory Service: 'Colleague of First Contact' – 24 hour phone service	0407 265 414

New South Wales	
Sexual assault and family violence services	
NSW Rape Crisis Centre	1800 424 017 <a href="http://www.nswrapecrisis.com.au">www.nswrapecrisis.com.au</a>
DoCS Domestic Violence Line	1800 656 463
Another Closet: ACON Anti-violence (Lesbian, Gay and Intersex Domestic Violence Support)	1800 063 060
Men's services	
Relationships Australia	(02) 9635 9311 <a href="http://www.relationships.com.au">www.relationships.com.au</a>
Children related services and reporting abuse	
Department of Community Services	132 111 (24 hours) (02) 9716 2222 <a href="http://www.community.nsw.gov.au">www.community.nsw.gov.au</a>
Adult survivors of child abuse	
NSW Rape Crisis Centre	1800 424 017 <a href="http://www.nswrapecrisis.com.au">www.nswrapecrisis.com.au</a>
Vulnerable populations	
Elder Abuse Helpline	1800 628 221 <a href="http://www.elderabusehelpline.com.au">www.elderabusehelpline.com.au</a>
Office of the Public Guardian	1800 451 510 <a href="http://www.publicguardian.lawlink.nsw.gov.au">www.publicguardian.lawlink.nsw.gov.au</a>
Migrant and refugee communities	
Multicultural Health Communication Service	(02) 9816 0347 <a href="http://www.mhcs.health.nsw.gov.au">www.mhcs.health.nsw.gov.au</a>
Immigrant Women's Speakout	(02) 9635 8022 <a href="http://www.speakout.org.au">www.speakout.org.au</a>
STARTTS (Service for the Treatment and Rehabilitation of Torture and Trauma Survivors)	(02) 9794 1900 <a href="http://www.startts.org.au">www.startts.org.au</a>
Legal support services	
Legal Aid NSW	1300 888 529 <a href="http://www.legalaid.nsw.gov.au">www.legalaid.nsw.gov.au</a>
Law Access NSW	1300 888 529 <a href="http://www.lawaccess.nsw.gov.au">www.lawaccess.nsw.gov.au</a>
Local courts (listing of courts in NSW)	<a href="http://www.localcourt.lawlink.nsw.gov.au/localcourts/index.html">www.localcourt.lawlink.nsw.gov.au/localcourts/index.html</a>
Aboriginal Legal Service (NSW/ACT)	<a href="http://www.alsnswact.org.au">www.alsnswact.org.au</a>
Doctors' support	
Doctors' Health Advisory Service – 24 hour phone service	(02) 9437 6552

Northern Territory	
Sexual assault and family violence services	
Crisis Line	1800 019 116
Sexual Assault Referral Centre	Darwin – (08) 8922 6472 Katherine – (08) 8973 8524 Tennant Creek – (08) 8962 4100 Alice Springs – (08) 8955 4500 <a href="http://www.health.nt.gov.au/Sexual_Assault_Services/index.aspx">www.health.nt.gov.au/Sexual_Assault_Services/index.aspx</a>
Women's Information Centre Alice Springs	(08) 8951 5880
Dawn House – women's shelter and domestic violence counselling	(08) 8945 1388 <a href="http://www.dawnhouse.org.au">www.dawnhouse.org.au</a>
Ruby Gaea – support for women and children survivors of sexual assault	(08) 8945 0155 <a href="http://www.rubygaea.net.au">www.rubygaea.net.au</a>
Men's services	
Crisis Line	1800 019 116
Children related services and reporting abuse	
Department of Health and Community Services – Child abuse/child protection hotline	1800 700 250 (24 hours) <a href="http://www.health.nt.gov.au/">www.health.nt.gov.au/</a>
Ruby Gaea – support for women and children survivors of sexual assault	(08) 8945 0155 <a href="http://www.rubygaea.net.au">www.rubygaea.net.au</a>
Vulnerable populations	
Executive Office of Adult Guardianship	(08) 8922 7343 (Darwin) (08) 8951 6028 (Alice Springs) (08) 8951 6741 (Office of Public Guardian)
Migrant and refugee communities	
Multicultural Council of the Northern Territory	(08) 8945 9122 <a href="http://www.mcnt.org.au">www.mcnt.org.au</a>
Melaleuca Refugee Centre (Torture and Trauma Survivors Service of the Northern Territory)	(08) 8985 3311 <a href="http://www.melaleuca.org.au">www.melaleuca.org.au</a>
Legal support services	
Northern Territory Legal Aid Commission	1800 019 343 <a href="http://www.ntlac.nt.gov.au">www.ntlac.nt.gov.au</a>
Magistrates' Court	<a href="http://www.nt.gov.au/justice/ntmc">www.nt.gov.au/justice/ntmc</a>
North Australian Aboriginal Family Violence Legal Service	1800 041 998 – Darwin 1800 184 868 – Katherine <a href="http://www.naafvls.com.au">www.naafvls.com.au</a>
Doctors' support	
Doctors' Health Advisory Service – 24 hour phone service	(02) 9437 6552 – helpline 0409 446 489 – office

Queensland	
Sexual assault and family violence services	
Brisbane Rape and Incest Survivors Support Service	1800 010 120 (07) 3391 0004 <a href="http://www.brissc.org.au">www.brissc.org.au</a>
Statewide Sexual Assault Helpline	1800 010 120 <a href="http://www.health.qld.gov.au/sexualassault/">www.health.qld.gov.au/sexualassault/</a>
Zig Zag Young Women's Resource	(07) 3843 1823 <a href="http://www.zigzag.org.au">www.zigzag.org.au</a>
DV Connect	1800 811 811
Men's services	
dvconnect mensline	1800 600 636 <a href="http://www.dvconnect.org.au">www.dvconnect.org.au</a>
Men's Domestic Violence Helpline	(08) 9223 1199 1800 000 599 <a href="http://www.dcp.wa.gov.au/crisisandemergency/pages/domesticviolencehelplines">www.dcp.wa.gov.au/crisisandemergency/pages/domesticviolencehelplines</a>
Children related services and reporting abuse	
Department of Communities, Child Safety and Disability Services – Child safety after hours service Child safety services enquiries unit	1800 177 135 / (07) 3235 9999 1800 811 810 <a href="http://www.communities.qld.gov.au/childsafety">www.communities.qld.gov.au/childsafety</a>
Adult survivors of child abuse	
Brisbane Rape and Incest Survivors Support Service	1800 010 120 (07) 3391 0004 <a href="http://www.brissc.org.au">www.brissc.org.au</a>
Living Well – offers services to assist men who have experienced childhood sexual abuse or sexual assault	1300 114 397 (07) 3028 4648 <a href="http://www.livingwell.org.au">www.livingwell.org.au</a>
Vulnerable populations	
Elder Abuse Prevention Unit	1300 651 192 <a href="http://www.eapu.com.au">www.eapu.com.au</a>
Office of Adult Guardian	1300 653 187 <a href="http://www.justice.qld.gov.au/justice-services/guardianship/adult-guardian">www.justice.qld.gov.au/justice-services/guardianship/adult-guardian</a>
Queensland Government: Department of Communities, Child Safety and Disability Services – What to do if you suspect someone is being abused	<a href="http://www.communities.qld.gov.au/communityservices/violence-prevention/elder-abuse/for-health-practitioners/what-to-do-if-you-suspect-someone-is-being-abused">www.communities.qld.gov.au/ communityservices/violence-prevention/elder- abuse/for-health-practitioners/what-to-do-if- you-suspect-someone-is-being-abused</a>
Migrant and refugee communities	
Migrant Women's Advice Service (Nambour)	1800 451 183 <a href="http://www.qlddomesticviolencelink.org.au/the-migrant-womens-advice-service/">www.qlddomesticviolencelink.org.au/the- migrant-womens-advice-service/</a>
Immigrant Women's Support Service	<a href="http://www.iwss.org.au">www.iwss.org.au</a>
QPASTT (Queensland Program of Assistance to Survivors of Torture and Trauma)	(07) 3391 6677 <a href="http://www.qpastt.org.au/">www.qpastt.org.au/</a>
Legal support services	
Legal Aid QLD	1300 651 188 <a href="http://www.legalaid.qld.gov.au">www.legalaid.qld.gov.au</a>

Queensland	
Magistrates' Court: Domestic and Family Violence	1800 811 811 <a href="http://www.courts.qld.gov.au/courts/magistrates-court/domestic-and-family-violence">www.courts.qld.gov.au/courts/magistrates-court/domestic-and-family-violence</a>
Magistrates' Court (listings of magistrates' courts in QLD)	<a href="http://www.courts.qld.gov.au/contact-us/courthouses">www.courts.qld.gov.au/contact-us/courthouses</a>
DV Connect	1800 811 811 – Dvconnect womensline 1800 600 636 – Dvconnect mensline <a href="http://www.communities.qld.gov.au/communityservices/women/contact-us/emergency-assistance">www.communities.qld.gov.au/communityservices/women/contact-us/emergency-assistance</a>
Department of Communities, Child Safety and Disability Services	13 74 68 <a href="http://www.communities.qld.gov.au/communityservices/violence-prevention">www.communities.qld.gov.au/communityservices/violence-prevention</a> <a href="http://www.justice.qld.gov.au/courts/contacting/add_mag.htm">www.justice.qld.gov.au/courts/contacting/add_mag.htm</a>
Aboriginal and Torres Strait Islander Legal Service (QLD) Ltd	1800 012 255 <a href="http://www.atsils.com.au">www.atsils.com.au</a>
Doctors' support	
Doctors' Health Advisory Service – 24 hour phone service	(07) 3833 4352 – helpline (07) 3872 2222 – office

South Australia	
Sexual assault and family violence services	
Crisis Care	131 611
Women's Information Service of South Australia	1800 188 158 (08) 8303 0590 www.wis.sa.gov.au
Yarrow Place Rape and Sexual Assault Service	1800 817 421 (08) 8226 8777 www.yarrowplace.sa.gov.au
Domestic Violence Gateway Helpline	1800 800 098
Children related services and reporting abuse	
Department for Communities and Social Inclusion – child abuse support line	131 478 www.dcsi.sa.gov.au
Adult survivors of child abuse	
Relationship Australia (SA)	1800 188118 or 1800 161 109 www.respondsa.org.au
Vulnerable populations	
Office of the Public Advocate	08) 8342 8200 1800 066 969 (Country SA toll free) www.opa.sa.gov.au
Migrant and refugee communities	
Migrant Women's Support Service, Adelaide	www.migrantwomensservices.com.au
STTARS (Survivors of Torture and Trauma Assistance and Rehabilitation Service)	(08) 8206 8900 www.sttars.org.au
Legal support services	
Legal Services Commission SA	1300 366 424 www.lsc.sa.gov.au
Magistrates' Court	(08) 8204 2444 www.courts.sa.gov.au/OurCourts/ MagistratesCourt
Aboriginal Legal Rights Movement Inc	1800 643 222 www.alrm.org.au
South Australian Council of Community Legal Centres	(08) 8342 1800 www.saccls.org.au
Doctors' support	
Doctors' Health Advisory Service – 24 hour phone service	(08) 8366 0250 – helpline (08) 8232 1250 – office
Dr DOC (Duty of Care) program for rural doctors in SA	(08) 8234 8277 drdoc@ruraldoc.com.au

Tasmania	
Sexual assault and family violence services	
Sexual assault support service	(03) 6231 1817 <a href="http://www.sass.org.au">www.sass.org.au</a>
Laurel House – North and North-West Tasmania Sexual Assault Support Services	(03) 6334 2740 (North) (03) 6431 9711 (North-West) <a href="http://www.laurelhouse.org.au">www.laurelhouse.org.au</a>
Family Violence Counselling and Support	1800 608 122
Men's services	
Centacare	(03) 6278 1660 <a href="http://www.centacaretas.org.au">www.centacaretas.org.au</a>
Children related services and reporting abuse	
Department of Health and Human Services – Child Protection Services	1300 737 639 <a href="http://www.dhhs.tas.gov.au/children">www.dhhs.tas.gov.au/children</a>
Commissioner for Children	(03) 6233 4520 <a href="http://www.childcomm.tas.gov.au">www.childcomm.tas.gov.au</a>
Adult survivors of child abuse	
Sexual Assault Support Service	(03) 6231 1817 <a href="http://www.sass.org.au">www.sass.org.au</a>
Laurel House – North and North-West Tasmania Sexual Assault Support Services	(03) 6334 2740 (North) (03) 6431 9711 (North-West) <a href="http://www.laurelhouse.org.au">www.laurelhouse.org.au</a>
Vulnerable populations	
Office of the Public Guardian	(03) 6233 7608 <a href="http://www.publicguardian.tas.gov.au">www.publicguardian.tas.gov.au</a>
Migrant and refugee communities	
Multicultural Women's Council of Tasmania	<a href="http://www.nirwa.org.au/pages/the-multicultural-womens-council-of-tasmania.html">www.nirwa.org.au/pages/the-multicultural-womens-council-of-tasmania.html</a>
Phoenix Centre (Support for Survivors of Torture and Trauma)	(03) 6221 0999 <a href="http://www.mrchobart.org.au/content/phoenix-centre">www.mrchobart.org.au/content/phoenix-centre</a>
Legal support services	
Legal Aid Commission of Tasmania	1300 366 611 <a href="http://www.legalaid.tas.gov.au">www.legalaid.tas.gov.au</a>
Magistrates' Court	<a href="http://www.magistratescourt.tas.gov.au">www.magistratescourt.tas.gov.au</a>
Tasmanian Aboriginal Centre	<a href="http://www.tacinc.com.au">www.tacinc.com.au</a>
Doctors' support	
AMA Tasmania Peer Support Service Confidential and anonymous peer support for doctors by doctors – 365 days of the year from 8am to 11pm	1300 853 338

Victoria	
Sexual assault and family violence services	
Centre against sexual assault (CASA) – Sexual Assault Crisis Line	1800 806 292 www.casa.org.au
Women's Information and Referral Exchange ( WIRE)	1300 134 130 www.wire.org.au
Domestic Violence Resource Centre Victoria	(03) 9486 9866 www.dvrcv.org.au
Women's Domestic Violence Crisis Service	1800 015 188 www.wdvcs.org.au
Men's services	
Men's Referral Service	1300 766 491 www.mrs.org.au
Children related services and reporting abuse	
Department of Human Services – Child Protection Crisis Service; Children, Families and Young People	13 12 78 www.dhs.vic.gov.au/for-individuals/children,-families-and-young-people
Royal Children's Hospital – Gatehouse	(03) 9345 6391
Adult survivors of child abuse	
Centre against sexual assault (CASA) – Sexual Assault Crisis Line	1800 806 292 www.casa.org.au
Vulnerable populations	
Office of the Public Advocate	1300 309 337 www.publicadvocate.vic.gov.au
Seniors Rights Victoria	1300 368 821 www.seniorsrights.org.au
Migrant and refugee communities	
In Touch Multicultural Centre Against Family Violence (Victoria)	1800 755 988 www.intouch.asn.au/
Refugee and Immigration Legal Centre	(03) 9413 0101
Victorian Immigrant and Refugee Women's Coalition	03 9654 1243
Centre for Ethnicity and Health	www.ceh.org.au
Foundation House (Victorian Foundation for Survivors of Torture)	03 9388 0022 www.foundationhouse.org.au
Legal support services	
Victoria Legal Aid	1300 792 387 www.legalaid.vic.gov.au
Magistrates' Court of Victoria	03 9628 7991 www.magistratescourt.vic.gov.au
Aboriginal Family Violence Prevention and Legal Service Victoria	1800 105 303 www.fvpls.org
Women's Legal Service	1800 133 302
Doctors' support	
AMA Victoria Peer Support Service – phone advice service 8am–11pm	1300 853 338 – helpline (03) 9280 8722 – office
<b>Victorian Doctors' Health Program</b> Clinical services with some phone support	(03) 9495 6011

Western Australia	
Sexual assault and family violence services	
Crisis Care Helpline	(08) 9325 1111
Sexual Assault Resource Centre	1800 199 888 (08) 9340 1828 <a href="http://www.kemh.health.wa.gov.au/services/sarc">www.kemh.health.wa.gov.au/services/sarc</a>
Women's Domestic Violence Helpline	1800 007 339
Men's services	
Men's Domestic Violence Helpline	(08) 9223 1199 1800 000 599
Menstime	<a href="http://www.menstime.com.au">www.menstime.com.au</a>
Children related services and reporting abuse	
Department for Child Protection and Family Support	(08) 9222 2555 <a href="http://www.dcp.wa.gov.au">www.dcp.wa.gov.au</a>
Adult survivors of child abuse	
Incest Survivors' Association	(08) 9443 1910 <a href="http://www.isa.asn.au">www.isa.asn.au</a>
Vulnerable populations	
Office of the Public Advocate	1300 858 455 <a href="http://www.publicadvocate.wa.gov.au">www.publicadvocate.wa.gov.au</a>
Migrant and refugee communities	
Multicultural Women's Advocacy Service	(08) 9328 1200 (08) 9336 8282 – Fremantle (08) 9490 4988 – Gosnells (08) 9344 8988 – Mirrabooka (08) 9227 8122 – Northbridge <a href="http://www.whfs.org.au/services/fdvs/mwas">www.whfs.org.au/services/fdvs/mwas</a>
ASeTTS (Association for Services to Torture and Trauma Survivors)	(08) 9227 2700 <a href="http://www.asetts.org.au">www.asetts.org.au</a>
Legal support services	
Legal Aid WA	1300 650 579 <a href="http://www.legalaid.wa.gov.au">www.legalaid.wa.gov.au</a>
Magistrates' Court	<a href="http://www.magistratescourt.wa.gov.au">www.magistratescourt.wa.gov.au</a>
Aboriginal Legal Service of Western Australia	1800 019 900 <a href="http://www.als.org.au">www.als.org.au</a>
Doctors' support	
Doctors' Health Advisory Service	(08) 9321 3098