

Fact sheet

Bulk billing incentives – 1 November 2023 (updated for changes introduced on 1 November 2025)

Eligibility for bulk billing incentives

As of 1 November 2025, bulk billing incentive payments will be available for all Medicare-eligible patients.

The item descriptors for all Group M1 BBI items (10990, 10991, 10992, 75855, 75856, 75857, 75858, 75870, 75871, 75872, 75873, 75874, 75875, 75876, 75880, 75881, 75882, 75883, 75884 and 75885) will be updated to remove the references to children under 16 and concessional beneficiaries (i.e. patients with a Commonwealth concession card).

Tripled bulk billing incentives

On 1 November 2023, new MBS bulk billing incentive items with higher payments were introduced. These payments are triple the amount of existing standard bulk billing incentive payments.

	Standard incentive (existing items)	Tripled incentives (all eligible patients)	Tripled incentives (services linked to MyMedicare)*
MM 1	10990	75870	75880
MM 2	10991	75871	75881
MM 2–7 (after-hours)	10992	75872	N/A
MM 3–4	75855	75873	75882
MM 5	75856	75874	75883
MM 6	75857	75875	75884
MM 7	75858	75876	75885

GPs can access tripled incentives when bulk billing the following types of consultations:

Category	MBS item numbers
Standard attendances – Face-to-face	23, 36, 44, 123
Attendances at a place other than consulting rooms or a residential aged care facility (RACF)	24, 37, 47, 124
Professional attendances at a RACF	90035, 90043, 90051, 90054
After-hours attendances at consulting rooms	5020, 5040, 5060, 5071
After-hours attendances at a place other than consulting rooms or a RACF	5023, 5043, 5063, 5076

*These incentives can be co-claimed with the following items where the patient is registered with MyMedicare: 91801, 91802, 91920, 91900, 91910.

After-hours attendances at a RACF	5028, 5049, 5067, 5077
Standard attendances – Videoconference	91800, 91801 [†] , 91802 [†] , 91920 [†]
Standard attendances – Phone	91891, 91900 ^{†‡} , 91910 ^{†‡}

Standard bulk billing incentives

The standard bulk billing incentive payments will continue to be available for doctors to co-claim when bulk billing with:

- MBS Level A (and equivalent) general attendance consultations
- Level C, D and E video and telephone general attendance consultations where the patient is not enrolled in [MyMedicare](#)
- all other relevant MBS unreferral services, for example:
 - chronic condition management items
 - mental health items
 - eating disorder items
 - health assessments
 - minor procedures.

Eligibility scenarios for tripled bulk billing incentives

<p><u>No requirement for linkage to MyMedicare</u></p> <ul style="list-style-type: none"> • Are you co-billing with one of the following MBS item numbers? <p>23, 24, 36, 37, 44, 47, 123, 124, 5020, 5023, 5028, 5040, 5043, 5049, 5060, 5063, 5067, 5071, 5076, 5077, 90035, 900043, 900051, 900054, 91800, 91891</p>	<p>If yes, your patient / consultation is eligible for the tripled bulk billing incentives</p> <p>Bill one of the following incentive items: 75870, 75871, 75872, 75873, 75874, 75875, 75876</p>
<p><u>Must be linked to MyMedicare</u></p> <p><input type="checkbox"/> Are you co-billing with one of the following MBS item numbers?</p> <p>91801, 91802, 91920, 91900, 91910</p> <p><input type="checkbox"/> Is your patient registered with MyMedicare at your practice?</p>	<p>If yes, your patient / consultation is eligible for the tripled bulk billing incentives</p> <p>Bill one of the following incentive items: 75880, 75881, 75882, 75883, 75884, 75885</p>

Bulk Billing Practice Incentive Program

Note this fact sheet only provides information about the bulk billing incentive MBS items. It does not cover the Bulk Billing Practice Incentive Program being introduced by the Federal Government on 1 November 2025.

Further information

- [MBS Online – Changes to Bulk Billing Incentive items from 1 November 2025](#)
- [MBS Online – Bulk Billing in General Practice from 1 November 2023](#)

[†]Patient and practice must be registered with MyMedicare to claim the tripled bulk billing incentive for these services.

[‡]Patient and practice must be registered with MyMedicare to bill these items.

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- [Fact sheet – Supporting Bulk Billing in General Practice](#)
 - [Bulk Billing Incentives – Scenarios](#)
 - [Quick reference tables for GPs](#)
 - [November 2023 MBS news](#)
 - [RACGP update – 1 November 2023 MBS changes](#)
 - [RACGP MBS online tool](#)

Disclaimer

The information set out in this publication is current at the date of first publication and is intended for use as a guide of a general nature only and may or may not be relevant to particular patients or circumstances. Nor is this publication exhaustive of the subject matter. Persons implementing any recommendations contained in this publication must exercise their own independent skill or judgement or seek appropriate professional advice relevant to their own particular circumstances when so doing. Compliance with any recommendations cannot of itself guarantee discharge of the duty of care owed to patients and others coming into contact with the health professional and the premises from which the health professional operates.

As per the [RACGP Statement on Medicare interpretation and compliance](#): As with all specialist medical colleges, the RACGP has no legal authority to interpret MBS rules and regulations. There is no guarantee that Medicare will consider the use of an MBS item number appropriate, even if the RACGP does. It is the responsibility of the treating practitioner to ensure that any service billed to Medicare meets the item descriptor in the MBS and any eligibility requirements in full. You should maintain appropriate patient notes to demonstrate how you meet the descriptor of any Medicare service billed. Any further enquiries relating exclusively to interpretation of the MBS can be emailed to askMBS@health.gov.au