

How can I get proof of my COVID-19 vaccinations?



Once you've been fully vaccinated against COVID-19, you can show proof of your vaccination status in three ways:

- **COVID-19 digital certificate** – shows proof of your vaccinations and can be added to your smartphone's digital wallet for easy access, as well as to your relevant state or territory's 'Check in' app
- **Immunisation history statement** – shows all of your previous vaccinations, including for COVID-19
- **International COVID-19 Vaccination Certificate** – can be used when travelling overseas and shows proof of your COVID-19 vaccinations

Tip: Once you've been vaccinated against COVID-19, your GP will report your vaccinations to the Australian Immunisation Register (AIR). This process can take up to 10 days to complete. You will be able to access your proof of vaccination once the AIR has received your details.

To access one or all three of these certificates or statements, find the section of this information sheet that applies to you and follow the steps provided.

I have a Medicare online account

1. Sign in to myGov (my.gov.au) **OR** the Express Plus Medicare mobile app using your usual login details.
2. Select the 'Get proof of COVID-19 vaccination' quick link and follow the prompts.
3. Use the prompts provided to access and/or print your COVID-19 digital certificate, immunisation history and apply for your international COVID-19 vaccination certificate.

Tip: Adding your digital certificate to your digital wallet

Adding your digital certificate to your digital wallet is a quick and easy way of having your vaccination proof on hand and ready when you need it.

You can add your digital certificate to your Google Pay or Apple Wallet using either the Express Plus Medicare mobile app, or your Medicare online account through myGov via an internet browser on your device.

Using the Express Plus Medicare app

1. Select 'Proof of vaccinations' from the 'Services' list
2. Select 'View history'
3. Select your name
4. Select 'View COVID-19 digital certificate'
5. Select 'Add to Apple Wallet' or 'Save to phone' for Google Pay

Using your Medicare online account

1. Sign in to myGov (my.gov.au) using a browser on your device
2. Select 'Medicare' from the 'Services' list
3. Select 'View proof' on the 'Proof of vaccinations' tile
4. Select 'View history' and select your name
5. Select 'Add to Apple Wallet' or 'Save to phone' for Google Pay

I have a Medicare card number, but not a Medicare online account

I have a myGov online account

You'll need to link Medicare to your myGov account:

1. Sign in to myGov (my.gov.au)
2. Select 'Services' at the top of your account
3. Select 'Medicare' from the drop-down list provided
4. Select 'I agree' when asked if you agree to myGov storing your personal details
5. Complete the form provided

I don't have a myGov online account

You'll need to create a myGov account and link it to Medicare:

1. Go to myGov (my.gov.au)
2. Select 'Create a myGov account'
3. Select 'I agree' to the terms of use and then follow the prompts
4. Now that you have a myGov account, follow the steps on this information sheet under '**I have a myGov online account**' to link Medicare to your myGov account

Now that you've linked Medicare to your myGov account, you can access your COVID-19 digital certificate and your immunisation history and/or apply for your International COVID-19 Vaccination Certificate by following the steps found on this information sheet under '**I have a Medicare online account**'.

I'm not eligible for Medicare

To get proof of vaccination, you'll need an Individual Healthcare Identifier (IHI). You'll already have an IHI if you:

- have a Medicare card
- have a Department of Veterans' Affairs (DVA) card
- you're enrolled in Medicare.

I have one or more of the listed items

Follow the steps found on this information sheet under '**I have a Medicare card number, but not a Medicare online account**'. You can also use the Express Plus Medicare mobile app to get proof of vaccination.

I have none of the listed items

You can apply for an IHI by following these steps:

1. Sign in to myGov (my.gov.au)
If you don't have a myGov account, follow the directions on this information sheet under '**I don't have a myGov online account**'
2. Once signed in, select 'Services' at the top of your account OR 'Link your first service'
3. Select 'Individual Healthcare Identifiers service' and then follow the prompts

Tip: Adding your digital certificate to your digital wallet using the IHI service

Adding your digital certificate to your digital wallet is a quick and easy way of having your vaccination proof on hand and ready when you need it. Now that you're using the IHI service through your myGov account, you can add your digital certificate to your digital wallet by following these steps:

1. Sign in to myGov (my.gov.au) using a browser on your device
2. Once signed in, select 'Individual Healthcare Identifiers' from the 'Services' list
3. Select 'View immunisation history' found on the Immunisation history tile
4. Select either 'Add to Apple Wallet' or 'Save to phone' for Google Pay

I'm not eligible for Medicare and need an International COVID-19 Vaccination Certificate

To request your International COVID-19 Vaccination Certificate, you can:

- call the Australian Immunisation Register on 1800 653 809 (Monday–Friday 8.00 am – 5.00 pm)
- visit a Medicare or Centrelink Service Centre in person.

I don't have access to the internet or a smartphone

If you're unable to access proof of vaccination online yourself, you can:

- call the Australian Immunisation Register on 1800 653 809 (Monday–Friday 8.00 am – 5.00 pm) and ask to have your proof of vaccination sent to you (it can take up to 14 days for your statement or certificate to arrive in the post)
- call or visit a Medicare centre to organise to have your proof sent to you
- organise to have copy of your proof printed with assistance from a friend, family member or through a local printing service
- ask your GP to print your immunisation history statement.

I need to get proof on behalf of my child

My child is below 14 years of age

You can access your child's proof of vaccination through your own Medicare online account:

1. Follow the steps found on this information sheet under **'I have a Medicare online account'**
2. Once you've determined what type of proof you'd like to access/download/print on behalf of your child, you'll be asked to 'Select whose document you want to view'; select your child's name

My child is 14 years or older

For privacy reasons, your child will need to access their own proof of vaccination. They can do this by:

- following the steps found on this information sheet under **'I have a Medicare online account'**
- calling the Australian Immunisation Register on 1800 653 809 (Monday–Friday 8.00 am – 5.00 pm)
- asking their GP for a printed copy of their immunisation history.

Tip: Getting proof through My Health Record

Did you know that you can also get proof of vaccination through your My Health Record account?

My Health Record is an online collection of documents which contain some of your key health information, which you can access from anywhere, at any time, as long as you have access to a device connected to the internet. Most Australians will have a My Health Record account.

To get vaccine proof through My Health Record, you'll need to link your My Health Record to your myGov account:

1. Sign in to myGov (my.gov.au)
2. Select 'Services' at the top of your account
3. Select 'My Health Record' from the drop-down list provided, under 'Link a service' and follow the prompts

If you need any help linking your My Health Record to your myGov account, you can call the myGov helpdesk on 13 23 07 for assistance.

Once you've linked your My Health Record to your myGov account:

1. Open your My Health Record account
2. Select 'Documents' from the top of your account's homepage and then select 'Immunisation' from the drop-down list provided
3. You will then be given the option to view and download your COVID-19 digital certificate and/or immunisation history

You can now also download either the Healthi app or HealthNow app on your smartphone, which are designed to be connected to your myGov account. These apps provide a free, secure and a convenient way of accessing your health information, including your vaccination proof, on the go. To find out more, search for Healthi or HealthNow in your app store.

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